

Barratt Developments PLC - Sustainability Policy

Introduction

Our vision is to lead the future of housebuilding by putting customers at the heart of everything we do. Sustainability underpins the delivery of our vision. To build a sustainable business that delivers value for shareholders, partners and communities we must act responsibly. We are committed to becoming established as the leading national sustainable housebuilder.

Accordingly, we actively encourage our people to play their part in ensuring social, environmental and economic impact of our actions are properly assessed in our decision making.

Policy

The policy sets out the principles behind our approach to sustainability which underpins our business priorities.

Safeguarding the Environment – We will minimise the environmental impact of our operations and supply chain, while increasing the energy and resource efficiency of the homes we build. We do this by:

- Building Excellence and delivering Great Places to Live.
- Investing to improve the energy efficiency of our new homes.
- Improving the design of our homes and developments so that we deliver high quality sustainable places to live.
- Reducing our impact on the environment, both during and post construction, by using less energy, water, materials, and minimising waste.
- Creating, enhancing, maintaining or restoring the ecology and biodiversity systems impacted by our developments, and where appropriate, introducing relevant new habitats and species.
- Maximising our opportunities to remediate land and regenerate communities.
- Creating accessible developments that integrate with existing communities and thereby minimise their traffic and transport impact.
- Ensuring that robust arrangements are put in place so that public realm and communal areas are well maintained following the completion of developments.

Being a Trusted Partner – We will work with a network of local, regional and national partners and stakeholders to deliver our own sustainability ambitions, whilst helping them achieve theirs. We seek to do this by:

- Promoting long-term relationships with our partners based upon transparency, honesty and integrity.
- Ensuring mutually beneficial long-term relationships with our joint venture partners, subcontractors, suppliers and consultants which deliver innovative, sustainable solutions and encourage progressive implementation of our sustainable procurement policies.
- Engaging openly with local and national government, supporting their initiatives to deliver their sustainability aspirations and quality homes and communities in which people aspire to live.
- Working closely with our public sector and housing association partners to deliver mixed communities with housing types and tenures that suit local demands.
- Engaging with and listening to local communities so that their views are reflected in the way we design and deliver developments.



- Helping improve the quality of life and economic prosperity of the communities and individuals we serve.
- Innovating with our supply chain to drive efficiency and meet our customers' needs.

Investing in Our People – Attracting and retaining the best people by investing in their development and success. We seek to do this by:

- Providing a great place to work, founded on an open and honest culture that embraces diversity and inclusion, allowing every individual to make a difference.
- Setting sector leading standards for health, safety and the working environment by ensuring systems are in place to Keep People Safe and protect and promote the health and wellbeing of our people, partners and customers and all those who visit our offices and sites.
- Encouraging and supporting everyone to achieve their best through a focus on continuous development.
- Monitoring and implementing action plans to enhance employee engagement.
- Promoting healthy lifestyles amongst our people.
- Ensuring we place the right focus on increasing diversity in our business to reflect the communities we serve.

Customers First – We will understand our customers' needs and aim to delight them throughout their journey with us, promoting sustainability every step of the way thereby creating customers for life. We will do this by:

- Building great homes and providing an outstanding customer experience.
- Listening to our customers' needs, treating each one with respect and providing the highest standards of service and quality as well as value for money.
- Bringing home ownership to as many people as possible through the provision of a wide range of home designs, innovative financial products and working in partnership with mortgage providers.
- Designing developments which look great, are a pleasure to live on, and will enhance local communities for years to come.
- Encouraging our customers to appreciate the benefits of sustainable homes and communities and how they can get the most out of them through sustainable living.

Communication and review

This Sustainability Policy has been approved by the Board of Barratt Developments PLC and will be reviewed annually either by Board of Barratt Developments PLC or its Executive Committee. It is communicated to our employees and suppliers and is available on our website. It reflects the Group's overall commitment to sustainability and is supplemented by detailed policies underpinning our approach in the key areas that it embraces. Progress against the goals of the policy will be reported via our sustainability web pages and our annual sustainability report.



David Thomas
Chief Executive

July 2017



DAVID WILSON HOMES
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